

At DIY Space For London physical and social accessibility is an important founding principle for us. Whether you're coming to an event or looking to volunteer, we aim for the space to be as open and inclusive as possible.

We have a working group called DAWG - Disability Access Working Group and are always keen to hear from anyone who would like to contribute - especially if you have access requirements yourself. Contact us below!

● Introduction

At DIY Space For London physical and social accessibility is an important founding principle for us. Whether you're coming to an event or looking to volunteer, we aim for the space to be as open and inclusive as possible.

● Contact Details

Email - access@diyspaceforlondon.org

Phone - 020 7635 9470 (Leave a message and we will respond)

Postal - 96-108 Ormside St, London SE15 1TF

Response time - Someone will be able to respond within 5 days

Our volunteers are happy to meet event attendees at the nearest bus stop, please contact to arrange.

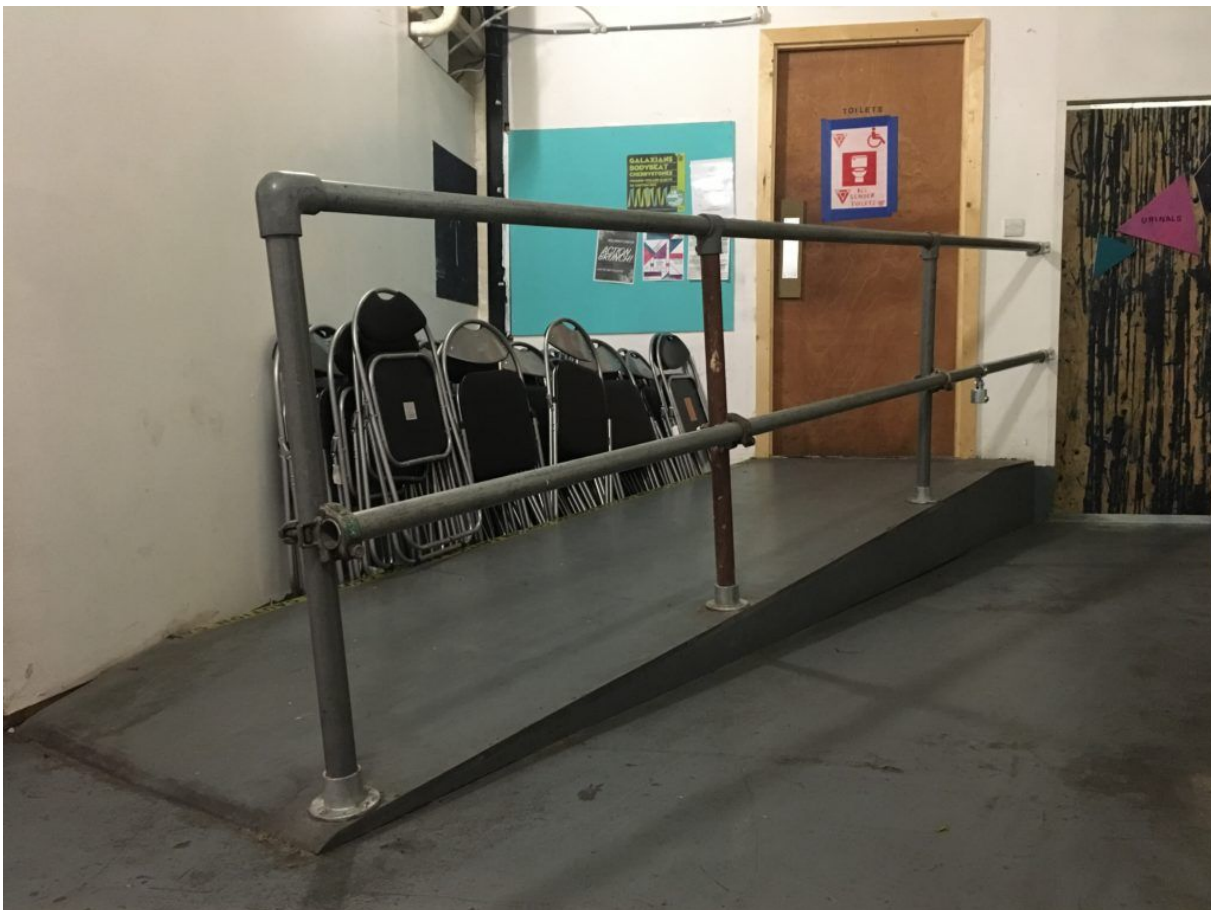
● Venue Description

DIY Space for London is on a single floor level, with access ramps, widened doors, an accessible toilet and plenty of space for maneuvering and getting away from crowds. There is plenty of seating available and the toilets are gender neutral and accessible.

On entering the venue there is a small ramp, which is quite steep and might require assistance going up and down. If you are a wheelchair user and not travelling with anyone, let us know in advance you are coming so someone at the venue can be there to assist.



Once you are in the venue - the bar, performance space, meeting room, practice space and smoking area are all step free. The bar has a lowered section on the left-hand side for accessible ordering of drinks. The accessible toilet is up a ramp which shouldn't require assistance to go up.



● Bookable Access Facilities

Free tickets for personal assistants.

We support the practice of free tickets for support workers, personal assistants or carers and encourage external event promoters to do the same.

We have a best practice guide for this that is given to each promoter and if it isn't stated on the flyer it is best to get in contact with us to confirm if this is possible.

Access to viewing areas.

In the performance space we have a large access ramp which doubles as a viewing platform.

<image of ramp at back>

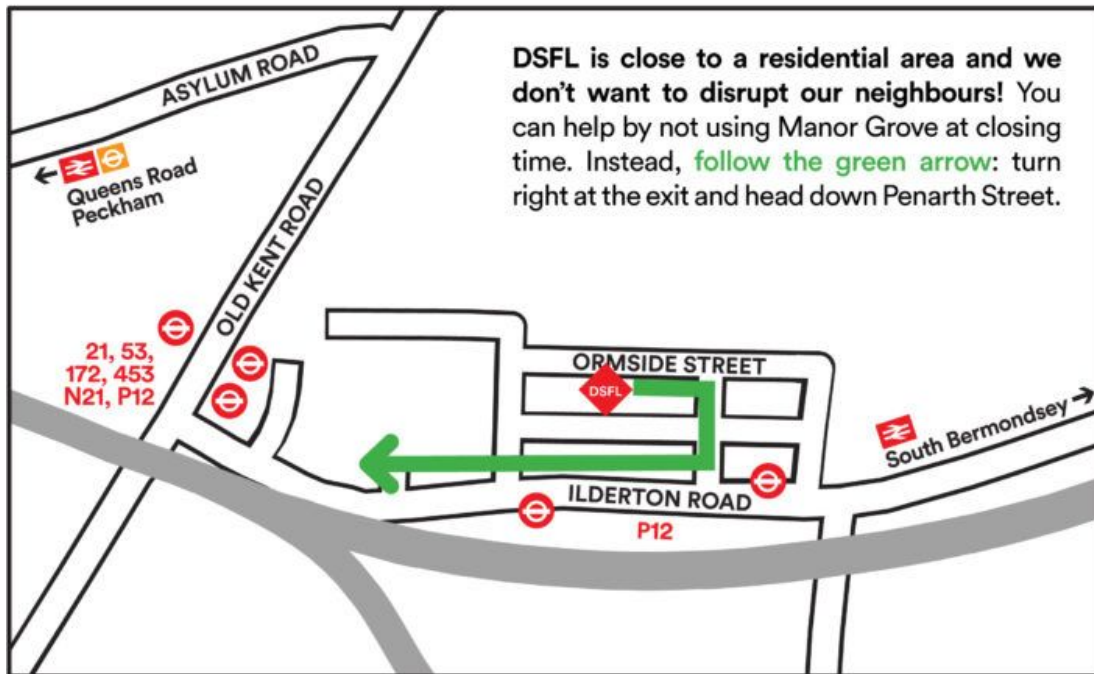
This is situated at back of the space during any event when the stage does not need to be ramped. During events when the stage has to be ramped, the best viewing area is directly in front of the ramp.



Additional seating is always available and both viewing areas are a short distance to the accessible toilet.

● Travel Guide

Getting home from DSFL



Trains:

South Bermondsey (Zone 2, 10m walk)

Southern trains to London Bridge run every 15 minutes, as well as southbound towards Peckham, Crystal Palace and West Croydon.

Last trains:	to London Bridge	to Peckham Rye
Mon-Sat	23:28, 23:44	23:44, 00:07
Sunday	23:30, 00:01	23:10, 23:25

Queens Road Peckham (Zone 2, 15m walk)

London Overground trains between Highbury & Islington and Clapham Junction run every 15 minutes.

Last trains:	to Highbury & I	to Clapham Jct
Mon-Sat	23:32, 00:02	23:29, 23:59
Sunday	23:05, 23:35	23:02, 23:32

Elephant & Castle (Zones 1/2, 15m bus)

The nearest London Underground station. Northern and Bakerloo lines, as well as frequent Thameslink services to south east London, St. Pancras and Brighton.

Buses:

P12 from Manor Grove bus stop (Ilderton Road, 5-10m walk)

Runs between Surrey Quays and Brockley Rise, calling at Canada Water (for the Jubilee line), South Bermondsey and both Peckham stations.

Last buses:	to Surrey Quays	to Brockley Rise
Mon-Fri	23:34, 23:54	23:53, 00:13
Saturday	23:36, 23:55	23:54, 00:14
Sunday	23:34, 23:54	23:53, 00:13

21, 53, 172, 453, N21 from Old Kent Road/Ilderton Road, stops WA & ER (next to Tustin Estate & Aldi, 10m walk)

21 runs between Newington Green (via London Bridge and the City) and Lewisham. After midnight, the **N21** takes over, terminating at Trafalgar Square.

53 runs between Whitehall and Plumstead (via New Cross Gate and Deptford). It is a 24 hour service.

172 runs between Brockley Rise and St. Pauls (via Elephant & Castle). Services end around 23:45.

453 runs between central London and Deptford Bridge (for the DLR to Bank & Lewisham). It is a 24 hour service.

Accessible parking

We can provide free off-street parking spaces directly in front of the building that can be reserved by arrangement (via access@diyspaceforlondon.org) and free parking locally subject to availability.

● Arrival Guide

Opening Times

At present, we are only open when there is an event running or if you have booked a meeting. The bar is usually open during evening events from 6pm. Please check the calendar to confirm we are open!

Tome Records are open 12-7pm each day.

Arriving at the venue

On arriving at the venue you will first encounter the members desk, where you will find the first of our friendly volunteers! Here you can sign in, pick up your membership card if you have joined online or you can sign up as a member.

If you have any questions you can ask them here and there will be people on hand to help. There is plenty of room in the space so moving through crowds shouldn't be a problem but if you do have any early entrance requirements please get in touch.

Ticket collection

If you have bought tickets in advance for an event then these can either be collected at the membership desk, or as you enter the main performance space.

● Toilets

Gender neutral toilets are located at the top of an access ramp.

There is one wheelchair accessible toilet and a separate bank of urinals.

● Customers with Medical Requirements

We welcome attendees who need to bring medicines, food or drink to manage a medical condition, or medical equipment. You can contact us if you have any concerns or questions. We have a meeting room which can double as a quiet space for anyone who requests it.

In the event of any emergency please approach the bar or membership desk.

● Access to Performance

Unless otherwise stated at the moment we do not have additional access systems to performances, such as:

Audio loops

Infra red or mobile connect systems

British Sign Language

Captioning

Audio Description

Relaxed Performances

● Assistance Dogs

All dogs are very welcome at DIY Space for London. Let us know if you would like to take your dog into the performance space where only assistance are permitted.

● Strobe Lighting

We have a strictly no strobe lighting policy.

● Other Info

Accessible bar service area is to the left hand side of the bar.

Questions, thoughts, ideas? access@diyspaceforlondon.org